# The Institute of Fire Safety Managers



# Privacy Policy

Version: 6

Summary:	This document gives details of the Institute of Fire Safety Managers (IFSM) policy on data protection. It outlines what information will be held by the Institute and how it will handle this data.		
Target Audience:	All members, Staff and Council		
Next Review Date:	September 2027		
Approved by:	Council Date of meeting: 16/09/24		
Ratified by:	Council Date of meeting: 14/11/24		
Date issued:	February 2020		

#### Introduction

This policy sets out the principles that the Institute will follow in relation to personal data that it holds about all data subjects. It also sets out obligations in relation to personal data in the Institute's possession.

If any clarification of the terms of this policy is required, whether information amounts to personal data and/or whether certain actions amount to processing, contact should be made with the Business Manager

Data protection laws protect personal data about identifiable individuals both in their private and professional capacities. As a business, the Institute may have personal data about members, employees, council members, candidates and others.

This policy is enacted under the By-Laws of the Institute.

#### **Definitions**

For the purposes of understanding this policy, these definitions have the following meanings: -

- a. 'Data Controller' means a person or organisation who processes personal data about a living individual. The Institute is a data controller for personal data and is registered with the Information Commissioner.
- b. 'Personal Data' means data relating to or about an identifiable individual.
- c. 'Sensitive Personal Data' is a category of personal data which is information regarding racial or ethnic origin, political opinions, religious or other beliefs, trade union membership, physical or mental health or condition, sex life and information about offences. Although unlikely, the Institute may process some sensitive personal data about members.
- d. 'Data Subject' means an individual who is the subject of personal data. This includes members, job applicants, employees, council members, candidates, consultants, agency workers, temporary staff, casual workers, contract workers, work-experience placements, gap-year students and ex-employees.
- e. 'Processing' includes the holding, obtaining, recording, organising, retrieving, consulting, using, adapting, altering, disclosing, transferring, disseminating and destroying of information. Processing extends to any operation or set of operations carried out on information or data and therefore covers everything we do with personal data.

## **Processing Data**

The Institute processes personal data (both manually and electronically), including sensitive personal data, for a number of reasons, including but not limited to: -

- a. Payment of salary and benefits, payroll, taxation, national insurance (and other statutory or contractual deductions from salary), reimbursement of expenses and business travel.
- b. Health and safety matters.
- c. Disciplinary, grievance, complaints and performance management.
- d. Any other purposes required by law, regulation or as deemed necessary by the Institute for the management of its employees, contractors or its business.

Sensitive personal data will only be processed by the Institute very rarely but could include: -

- a. The Institute's obligations under the Equal Opportunities Act.
- b. As required by applicable laws and regulations.

#### **Collection of Data**

The Institute collects and records personal data through:

- a. Direct interactions: When applying for membership, events, training, the risk assessors register, accreditation and other services.
- b. Third-party service providers: For marketing, communications, and payment processing.
- c. Automated technologies: Through cookies and analytics tools (refer to our Cookie Policy accessed from the Institute website for more information).

### **Disclosure and Transfers**

Personal data is not transferred to third parties to process but may be subject to confidentiality arrangements approved by the Institute. Data will only be shared with the permission of the data subject. Examples include:

- Confirmation of membership status
- Confirmation of fire risk assessors register status
- Disclosure to an awarding body as necessary

The Institute may also disclose personal data to comply with any legal or regulatory obligation or requirement.

#### **Retaining Data**

The Institute endeavours to ensure that the personal data held is accurate and that inaccurate, irrelevant and excessive information is either deleted or rendered anonymous as soon as is reasonably practical. However, the Institute may retain some personal data (including sensitive personal data) in order to comply with legal and regulatory obligations and requirements and for other legitimate business purposes.

The Institute reserves the right, at its absolute discretion, to retain personal data (including sensitive personal data) after the termination of membership or any contractual arrangements for purposes including but not limited to equal opportunities monitoring, health and safety records and in relation to possible or actual legal claims.

### **Security**

The Institute will take appropriate technical and organisational security measures to protect personal data and to prevent any unauthorised or unlawful processing or its loss, damage or destruction. Factors involved when considering whether security measures are appropriate include the nature of the personal data and the potential harm which could result from unauthorised access. Data held on Institute systems are password protected using two-factor authentication for access.

### **Sharing Information with Branches**

As part of the Institute's commitment to providing tailored support and engagement opportunities, it may share your name and contact details with relevant branches of the Institute. This allows branches to contact you about events, activities, and services that may be of interest to you as a member.

This information is only shared where necessary and on the basis of our legitimate interest in supporting effective member engagement and communication or where required for the performance of your membership contract. All branches are required to handle your personal data securely and in accordance with this Privacy Policy and applicable data protection laws. If you prefer not to have your details shared with branches, you can let us know at any time by contacting <a href="mailto:info@ifsm.org.uk">info@ifsm.org.uk</a>.

#### **Use of Third-Party Service Providers**

To provide certain services, we work with third-party service providers such as:

a. Mailchimp: Used for email marketing campaigns, newsletters, and communication with members. Mailchimp may process your email address and engagement data (e.g., open rates and clicks) to deliver these services.

- b. Payment Gateways (e.g., PayPal, Stripe): We use these providers to securely process payments for membership fees, events, or other services. These providers handle your financial details, such as credit card numbers, and we do not store this data on our systems.
- c. Event management platforms: For registering participants and processing event fees.

These providers are contractually obligated to handle your data securely and comply with applicable data protection laws.

## Data subject's rights

All data subjects of the IFSM have the following rights with regards to their held data;

- the right to be informed;
- the right of access;
- the right to rectification;
- the right to erasure;
- the right to restrict processing;
- the right to data portability;
- the right to object; and
- the right not to be subject to automated decision-making including profiling.

### **Subject Access Request**

The IFSM Data subjects have the right to request access to the data that relates to them. If requested, the IFSM will comply within one month of receiving a request, however, can refuse or charge for requests that are manifestly unfounded or excessive. If a request is refused, the IFSM will inform the Data Subject of the reason of refusal. The Data Subjects then have the right to complain to the supervisory authority and to a judicial remedy if they believe justified.

#### **General Data Protection Regulation (UK GDPR)**

The Institute is committed to protect your personal data in compliance with all applicable data protection laws including the Data Protection Act 2018 (DPA 2018) and the General Data Protection Regulation (GDPR).

EU regulations regarding data protection came into effect 25th May 2018. Following BREXIT this then became UK GDPR on 1st January 2021. The Institute follows these Regulations.

To be compliant with the Regulations the Institute had to demonstrate that it had consent to use members data. To this end when the Regulations were introduced members were informed

individually and from members replies the Institute trusts that they are content for their personal data to be held securely on our systems. All applications since this time have given consent for their details to be held. However, members have the right for their data to be removed from our system at any time.

As part of its overall data protection policy, no data or details of membership are, or will be made publicly available or published by the Institute.

The data the Institute holds on its internal system is detailed with in Appendix 1. Any member can review their data by contacting the IFSM office and asking what details are currently on file for the individual (or organisation). Any changes to data can be performed after a written request (which can be done via email or letter) or via the online membership platform (if applicable).

Upon request from an individual whose membership has expired their data will be deleted from our system with immediate effect, otherwise it will held electronically for statistical purposes and deleted periodically.

Members have a right to complain to the Information Commissioners Office (ICO) if they feel there is a problem with the way we the Institute is handling their data.

Appendix 1 below sets out data held for members and organisations. In addition, there may be instances where personal data maybe collected when you participate in promotions, contests, or special events. This information may be used to administer the event and communicate with participants.

This Privacy Policy is reviewed periodically in line with our internal policies and procedures. It is publicly available on our website. We will not notify individuals of minor updates; however, significant changes to how we process personal data will be communicated where appropriate.

# GDPR - Appendix 1 - List of Data Held

#### **Members**

Data Held	Data Origin	Required Field?	Shared with?
First Name	Member	Υ	Personal data is not
	Submitted	Submitted	
Surname	Member	Υ	parties to process but
	Submitted		may be subject to
Email address	Member	N	confidentiality
	Submitted		arrangements
Business Phone	Member	N	approved by the
	Submitted		Institute.
Mobile Phone	Member	Υ	
	Submitted		The Institute may
Home Address	Member	N	disclose personal data
	Submitted		to comply with any
Company Name	Member	N	legal or regulatory
	Submitted		obligation or
Job Title	Member	Υ	requirement.
	Submitted		
Company Address	Member	/ Y	Current Membership
	Submitted		status only is given
Photo	Member	Υ	upon request to public
	Submitted		where consent by the
Full CV	Member	Υ	member has been
	Submitted		given
Details of Professional and	Member	Υ	
Academic Qualifications	Submitted		
Certificate copies of	Member	N	
Qualifications &	Submitted		
Achievements			
Professional Reference	Member	Υ	
Name and contact details	Submitted		
How member heard about	Member	Y	
IFSM	Submitted		

## **Employees/Council Members**

Data Held	Data Origin	Required Field?	Shared with?
The same data as our me	mbers plus some or all t	he below dep	ending on function
Bank details	Employee/expenses	N/A	Online banking
	claimant submitted		
National Insurance number	Employee	N/A	Accountants.
	submitted		
Tax Code	Employee	N/A	Accountants.
	submitted		
Driving License	Employee / Council	N/A	N/A
Driving Insurance	Employee / Council N/A N/A		N/A
Work Related Health	Employee	N/A N/A	
Information	submitted		
Emergency Contact Details	Employee N/A		N/A
	submitted		
ID - Right to work	Employee N/A N/A		N/A
	submitted		
Declaration of Interests	Employee / Council N/A Council		Council

## **Affiliated Companies**

Data Held	Data Origin	Required Field?	Shared with?
Organisation Contact Name	Member	Υ	Current
	Submitted		Membership status
Organisation Full Address	Member	Υ	only is given upon
/	Submitted		request to public
Organisation Contact number	Member	Υ	where consent has
	Submitted		been given.
Organisation Contact Email	Member	Υ	Company logo
	Submitted		displayed publicly
Organisation logo	Member	N	on website with
	Submitted		consent.

### **NFRAR Member**

Data Held	Data Origin	Required Field?	Shared with?
Name	Member	Υ	Given the option via their website profile to
	Submitted		display their details publicly at;
Photo	Member	Υ	https://nfrar.co.uk/find-an-assessor/
	Submitted		Details passed to and displayed on National
Contact Details	Member	Υ	Register unless they opt out
	Submitted		https://www.firesectorfederation.co.uk/fire-
Date of Birth	Member	Υ	<u>risk-assessment/fire-risk-assesment-</u>
	Submitted		<u>directory/</u>
Insurance Details &	Member	Υ	but not explicitly shared by the IFSM with
Certificate	Submitted		any other organisations
CPD Record	Member	Υ	
	Submitted		/
Qualification /	Member	Υ	
experience details	Submitted		/
Certification scheme	Member	Υ	
details	Submitted		
FRAs	Member	Υ	
	Submitted		
Profile	Member	N	
	Submitted		

## **Accredited Course Providers**

Data Held	Data Origin	Required Field?	Shared with?
Organisation Contact Name	Member	Υ	Publicly available at;
	Submitted		https://ifsm.org.uk/training-
Organisation Full Address	Member	Υ	courses/providers/
	Submitted		but not explicitly shared by
Organisation Contact number	Member	Υ	the IFSM with any other
	Submitted		organisations
Organisation Contact Email	Member	Υ	
	Submitted		
Organisation Website	Member	N	
	Submitted		

# **Candidates / Training Centre**

Data Held	Data Origin	Required Field?	Shared with?
Name	Candidate	Υ	Awarding Body,
Address	Candidate	Υ	Regulator, training
Photo	Candidate	Υ	provider, assessor
ID	Candidate	Υ	
Contact number	Candidate	Υ	
Contact Email	Candidate	Υ	
Date of Birth	Candidate	Υ	
Insurance Details & Certificate	Candidate	Υ	
CPD Record	Candidate	Υ	
Unique Candidate Number	Candidate /	Υ	
	Awarding body		
Prior learning information /	Candidate	Υ	
evidence			
Adjustments	Candidate	Υ	
Special Considerations	Candidate	Y	
Fire Risk Assessments	Candidate		

## **Complaints, Grievance and Disciplinary Data**

Data Held	Data Origin	Required Field?	Shared with?
Nature of	Members,	N/A	Restricted internal
complaint/grievance	public, staff,		staff, Council, legal
	Council		advisers, regulatory
	members		bodies, or
Related correspondence and	Internal records	N/A	disciplinary panels
evidence	and		under
	submissions		confidentiality
/	from above		
Outcome of investigation	Internally	N/A	
	generated		
Sanctions or resolutions	Internally	N/A	
applied	generated		

# Version Control

## **Change Record**

Date	Author	Version	Page	Reason for Change
13/04/21	H Hilton	2		Updated to reflect new membership system, update from NAFRAR to TFRAR, and new website
30/03/22	H Hilton	3	1 /1	Front cover added, EU GDPR details updated following BREXIT, details collected all moved to Appendix 1
16/09/24	H Hilton	4	ALL	Updated to include candidates' details and training centre data collection requirements. Included 3rd party service providers. Added to appendix 1. Doc title change from Data protection to privacy and number from PF006 to 007A.
20/05/25	H Hilton	5		Further details on branches. Reference to ad hoc events & promotion made. Details on updates. Complaints, Grievance and Disciplinary Data added. Details of disclosure of membership status added.
26/11/25	H Hilton	6	9	Updated TFRAR to NFRAR added D.O.B requirements and NFRAR website link.
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# **Reviewers/contributors**

Nam	ie	Position	Version Reviewed & Date
H Hilton		Business Manager	V3 - 30/03/22
H Hilton		Business Manager	V4 – 16/09/24
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